



1 in 4 people do not have access to electricity

*We are an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.*

## **JOB DESCRIPTION: IT Applications Support, Africa**

**Job Location:** Kenya  
**Reporting to:** Africa Head of Technology Services  
**Division:** Technology  
**Job Tier Level:**  
**Direct Reportees:** N/A

### **Purpose:**

The incumbent will be the key BI and Atlas systems resource within the technology division. We are looking for a highly motivated and self-managing individual.

### **R&Rs**

#### **Roles and Responsibilities:**

- Maintain and Operate the PayGo System end to end
- API design, documentation and testing
- Create automated scripts/dumps that log network activity for alerts, scheduled restarts of networks and business applications
- Design, develop and deploy the necessary DB's and applications required for business systems
- Create AdHoc BI reports for business units
- User support for business and analysis software installation and debugging
- Document learnings, processes, self-service guides and associated remedies to common faults for IT library

### **Desired Skills and Experience**

- Bachelor of Science Degree in Engineering, Computer Science, IT, Telecommunications or related field
- 5 year Relevant work Experience
- Experience in Business Requirements gathering and analysis



1 in 4 people do not have access to electricity

*We are an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.*

- Certifications in SDLC, Agile, BI, R, ITIL or DevOps
- Certification in Database Administration or Development
- Demonstrable experience in Project Management
- Good understanding of current IT security and Data protection standards and regulations
- Experience in developing software requirements, architecting and implementing software, version control, debugging, writing design documentation, participating in design and code reviews required
- Understanding of machine learning models and data analysis strongly preferred
- Industry experience with machine learning projects strongly preferred
- Good understanding of Cloud and mobile technology
- Experience with Programming and Scripting Languages (Python Preferred) C++, Java, C#, or C is a plus
- Excellent customer facing skill set with ability to work with potential clients to develop technical work scopes for incorporation into project proposals
- Exercises initiative and creativity to complete projects within the project scope
- Good interpersonal skills and proven ability to work in a high performing team-oriented environment
- Proven ability to function in a fast-paced, project-based, environment
- A demonstrated passion for learning new technologies

### Skills and Competencies

**People and Team Development:** Demonstrates inspirational leadership that motivates and engages others. Leads and develops high performing teams where everyone feels valued and contributes to the continued success of the organization. Acts as a role model; inspires people to act.

**Drive Results:** Translate strategy into action and drives tenaciously and innovatively for outstanding results. Displays creativity in avoiding problems, reacting quickly and decisively to deal with risks and opportunities.

**Relationship Management:** Develops and maintains effective collaborative relationships and networks with strategic contacts



1 in 4 people do not have access to electricity

*We are an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, national origin, disability status, protected veteran status or any other characteristic protected by law.*

**Ownership:** Takes personal responsibility for performance. Champions continuous improvement and inspires others to deliver whilst balancing risk, business competitiveness and customer satisfaction.

### How to Apply

Candidates who meet the requirements should submit their CV and cover letter to:

[recruitment.kenya@dlight.com](mailto:recruitment.kenya@dlight.com) before **29<sup>th</sup> November 2019**.

### About d.light

Founded in 2007 as a for-profit social enterprise, d.light manufactures and distributes award-winning solar products designed to serve the more than 2 billion people globally without access to reliable electricity. With operations across Africa, Asia and the Americas, d.light has impacted close to 100 million lives with its products and solar solutions. For more information, visit [www.dlight.com](http://www.dlight.com)

