



WE ARE HIRING

REGIONAL EXPERIENCE CENTER TECHNICIAN

Job Location: Nigeria **Reporting to:** Regional Technician

Position Description

The jobholder will be responsible for preserving the good condition and functionality of d.light units by solving technical problems.

R&Rs

- Diagnose malfunctioning components, using test equipment and hand tools, to locate the cause of a breakdown and correct the problem
- Replace parts and in consultation with the supervisor, report repairs to management
- In consultation with the supervisor, prepare spares requisition
- Ensure that the working environment around machines is safe in relation to electrical installations and good housekeeping standards.
- Ensure that Electrical test instruments and tools are safely kept at all times

KPIs

- First time fix rates with zero repeat repairs
- Timely issue resolution for client
- Professional customer support over phone or face to face

Desired Skills and Experience

- Diploma in Electrical and/or Electronic and Advanced Solar Training with verifiable 1-2 years electrical repairs experience. Experience in solar installation an added advantage.
- Proven experience as an electrical technician
- Knowledge of general maintenance processes and methods
- Working knowledge of tools, common appliances and devices
- Manual dexterity and problem-solving skills
- Multitask oriented, organized, set priorities and meet deadlines and take pride in one's work.
- Strong mindset for continuous improvement and meeting or exceeding expectations and able to demonstrate complete discretion and confidentiality.
- Excellent organizational and time management skills.
- Passion for social enterprise, development of people and environment benefits.

How to apply

- Submit CV in PDF format with the Job Title as the subject of the email to recruitment.nigeria@dlight.com
- Application deadline: 16th December, 2019.